

# Checking Your Claim Status Has Never Been Easier!

**Have you ever wanted instant access to your health claims? We have the Internet tool for you.**

Right at your fingertips, 24 hours a day, 7 days a week you can check the status of your health claims and the claims of any covered family members. It's called Claim Status Information and our secured Internet site can give you the same claim status that you can receive from Great-West National Accounts Customer Service Representatives. The only difference is that you obtain the information when you need it - at 11:30am or 11:30pm. You'll have the capability to print a copy of your claim explanation. And while you still have access to a National Accounts Customer Service Representatives for more involved questions, the Claim Status tool provides instant access to your health care claims at the most convenient time for you.



**Great-West**  
NATIONAL ACCOUNTS

To get started you will need a few things:

- Internet<sup>1</sup> access
- Your group ID card
- Your social security number

When you are ready, go to [www.gwla.com/nationalaccounts](http://www.gwla.com/nationalaccounts), select Member and then Services. Step by step instructions are provided to request a user ID and password. If you have any questions, you may contact our Customer Service Reps during normal business hours at the toll-free number used to verify eligibility and benefits on the front of your ID card.

**Come and visit us today. We look forward to serving you!**

<sup>1</sup> We suggest downloading the latest version of the browser you are using.

